



Phone: 1300 399 445

Email: info@ezyigloo.com.au

Business Address: 18-20 Industrial Place, Yandina QLD 4561

Postal Address: PO Box 196, Yandina QLD 4561

ABN: 11 667 552 454

GENERAL TERMS AND CONDITIONS OF INSTALLATION

BY accepting a Quotation from the Supplier, the Customer agrees to be bound by these General Terms and Conditions of Installation.

1. DEFINITIONS AND INTERPRETATIONS

1.1 Definitions

In these Terms and Conditions of Installation:

Additional Charge means:-

(a) fees or charges for additional work performed at the Customer's request or reasonably required as a result of the Customer's conduct, calculated in accordance with the Supplier's then current prices or hourly rates;

(b) expenses incurred by the Supplier, at the Customer's request or reasonably required as a result of the Customer's conduct.

Business Day means a day that is not a Saturday, Sunday or public holiday in the place where the Services are principally being carried out or the Goods provided.

Credit Account means the allowance of credit agreed to between the Supplier and the Customer limited by the agreed credit limit and the Period of Credit.

Credit Limit means the maximum credit amount allowed by the Supplier to be held by the Customer as agreed in writing between the supplier and the customer.

Customer means the person that the Quotation is addressed to (non-commercial) or the Company that provides the Order (commercial) and includes the Customer's agents and permitted assigns.

Delivery means when the goods are transferred to the Customer either by physical delivery or to the customer's agent or assignee.

Goods means any goods supplied by the Supplier including those supplied in the course of providing Services.

GST means Goods and Services Tax as defined in A New Tax System (Goods and Services) Act 1999

Intellectual Property Rights means intellectual property rights at any time protected by statute or common law, including copyright, trademarks, patents and registered designs.

ISO Containers means intermodal containers manufactured according to specifications from the International Organization for Standardization .

Loss includes, but is not limited to, costs (including, but not limited to, party to party legal costs and the Supplier's legal costs), expenses, lost profits, award of damages, personal injury and property damage.

NDT- Non Destructive Testing as per Australian Standards

Order means a purchase order for Goods or Services placed by a Customer in response to a Quote and as varied in writing from time to time by the parties.

Overseas Customer means any customer that does not have a registered office in the country of Australia and/or is not considered an Australian entity for the purposes of taxation.

Period of Credit means thirty (30) days, from invoice date.

PPS Law means:-

(a) the *Personal Property Security Act 2009* (Cth) (**PPS Act**) and any regulation made at any time under the PPS Act (each as amended from time to time); and

(b) any amendment made at any time to any other legislation as a consequence of a PPS Law.

Quote means a written description of the Goods or Services to be provided, an estimate of the Supplier's charges for the performance of the required work and an estimate of the time frame for the performance of the work.

Services means the services to be provided by the Supplier to the Customer in accordance with a Quote and these Terms and Conditions.

Supplier means the entity specified as the supplier of Goods or Services on the Quote and includes the Supplier's agent and permitted assigns.

Tek screw or bolt mount option - All brackets, joiners and cleats on the Goods are Tek screwed or bolted in position in accordance with engineering requirements, as opposed to the weld mount option.

Terms and Conditions means this document.

Warranty Application Form means the form in Schedule A

Warranty Claim Form means the form in Schedule B.

Weld mount option - All brackets, joiners and cleats on the Goods are welded in position in accordance with engineering requirements, as opposed to the Tek screw or bolt mount option.

1.2 Interpretation

In these Terms and Conditions, unless the context otherwise requires:-

(a) a reference to writing includes email and other communication established through the Supplier's website (if any); and

(b) the singular includes the plural and vice versa;

(c) a reference to a clause or paragraph is a reference to a clause or paragraph of these Terms and Conditions;

(d) a reference to a party of these Terms and Conditions or any other document or arrangement includes that party's executors, administrators, successors and permitted assigns;

(e) where an expression is defined, another part of speech or grammatical form of that expression has a corresponding meaning;

(f) headings are for ease of reference only and do not affect the meaning or interpretation of these Terms and Conditions; and if the date on which any act, matter or thing is to be done falls on a day which is not a Business Day, that act, matter or thing:-

(i) if it involves a payment other than a payment which is due on demand must be done on the preceding Business Day; and

(ii) in all other cases, must be done on the next Business Day.

2. COMMUNICATION

(a) It is the responsibility of the Customer to provide the Supplier with all contacts relevant to the approval of all parts of the project at the commencement of the Job. Any delays caused by not providing the Supplier with contacts including but not limited to contacts for design approval and site procedures may incur an Additional Charge.

3. AGENCY AND ASSIGNMENT

(a) The Supplier has the right to assign and transfer to any person all or any of its title, estate, interest, benefit, rights, duties and obligations arising in, under or form these Terms and Conditions provided that the assignee agrees to assume any duties and obligations of the Supplier owed to the Customer under these Terms and Conditions of Installation.

(b) The Customer is not to assign, or purport to assign, any of its obligations or rights under these Terms and Conditions without the prior written consent of the Supplier.

4. DELIVERY & STORAGE

(a) Delivery times are estimates only and the Supplier is not liable for any late delivery.

(b) Unless otherwise agreed prior in writing, the Goods must be collected from the Supplier within 30 days of completion of manufacture.

(c) Any delays caused by the Customer that result in the Supplier being unable to dispatch the Goods within 30 days of completion of manufacture, including but not limited to, late payment of final invoice or site delays, may incur an Additional Charge for storage of the Goods. An Additional Charge for storage will ensure the Goods are stored in a weatherproof area.

(d) If there is no storage available under the conditions of Clause 9(c) the Customer will not be charged, however the Supplier cannot guarantee the storage conditions of the Goods.

(e) Storage of the Goods will be charged at the following rates, invoiced weekly in advance:

- i. Cradles (each) - \$6 plus GST per day
- ii. Trusses (x10 sections) - \$6 plus GST per day
- iii. Pallets (x4) - \$6 plus GST per day
- iv. Shade Sheds (each) - \$3 plus GST per day

5. INSTALLATION

(a) The Supplier shall be responsible for installation of the Goods only if installation is specified in writing on the Quotation and invoice (non-commercial customers) or Order (commercial customers). If installation is not specified on the Quotation and invoice or Order, the Customer is responsible for its own installation at the Customer's cost.

(b) The Supplier is under no obligation to provide additional drawings, a site visit, or provide further assistance in relation to installation free of charge.

6. CONDITIONS RELATING TO INSTALLATION

6.1 General

(a) If any of the terms of this Agreement are breached, the Customer may face additional costs. Monday to Friday will be charged at an hourly rate of \$130 plus GST, per employee on site, as determined by the Supplier. Saturday and Sunday will be charged at an hourly rate of \$180 plus GST, per employee on site, as determined by the Supplier.

(a) Any delays caused by the Customer exceeding three months which subsequently delays the Supplier's arrival on site to install the Goods may incur an Additional Charge.

(b) Site requirements or conditions that have not been disclosed by the Customer prior to installation, which affect the install schedule, may incur an Additional Charge as determined by the Supplier.



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(c) Site requirements that are different to current OHS regulations and legislation and that vary from the installation methods in the Supplier's Safe Work Method Statements (SWMS) may incur an Additional Charge as determined by the Supplier.

(d) Any site delays that are not caused by the Supplier may incur an Additional Charge as determined by the Supplier.

(e) The Customer must ensure that the area underneath the Goods and immediate surrounds (minimum 3m perimeter) is level and clear prior to the arranged installation date.

(f) If the Supplier is installing footings, the Customer must provide details on underground service locations and soil conditions, unless otherwise agreed between the parties in writing.

(g) If the Supplier is installing footings and strikes rock, sand, or other underground obstacles during installation, an Additional Charge may be incurred as determined by the Supplier.

(h) Any on-site obstacles that have not been disclosed by the Customer prior to installation may incur an Additional Charge.

(i) If any vehicles are required by the Customer which are over and above the standard vehicles that the Supplier normally provides, or if the Supplier has to hire a compliant vehicle due to the Customer not being satisfied with the Supplier's vehicles or crane truck, or if the Customer requires vehicle inspections that are over and above the Supplier's standard servicing and inspections, Additional Charges may be incurred.

(j) Prior to acceptance of an Order, the Supplier reserves the right to amend the Quotation to allow for any induction and training costs, including but not limited to online, onsite, company-specific and VOCs, based on information supplied by the Customer. For any inductions and training required by the Customer after an Order has been accepted that have not been disclosed by the Customer to the Supplier or where the time allocated for training and inductions has been exceeded, costs will be calculated following completion of the induction and training and charged as an Additional Charge.

(k) The Supplier's standard barricading is safety tape. Any additional temporary fencing or barricading required on site may incur an Additional Charge.

(l) An Additional Charge may include but is not limited to, hourly rates per employee (in the amount of \$130.00 plus GST [Monday to Friday] or \$180 plus GST [Saturday and Sunday]), accommodation, equipment hire, subcontractor hire, and engineering drawings. Additional Charges for materials or services will be payable by the Customer at the cost incurred by the Supplier plus 10%.

6.2 Shipping Containers

(a) All shipping containers must be in place as per container layout provided by the Supplier prior to the Supplier's employees arriving on site, unless otherwise arranged.

(b) Containers must be in reasonable condition as determined by the Supplier in its sole discretion for mounting shelter/s.

(c) Containers must be 20 foot or 40 foot high cube (HC) or general purpose (GP) ISO containers with no modifications or alterations, unless otherwise agreed by the Supplier and Customer in writing.

(d) It is the Customer's responsibility to secure the containers if required, unless otherwise arranged.

6.3 Conditions for Installation

(a) The Supplier can only be required to install the covers of the Goods in low winds.

(b) The Supplier is entitled to determine in its sole discretion if the wind or other weather conditions are not safe or suitable for installing the Goods.

(c) The Supplier's employees may require very early morning access to site if daytime winds are determined by the Supplier to be too strong for safe installation.

(d) If weather conditions do not allow for safe installation, the Supplier shall be entitled to an extension of time without penalty.

7. DISMANTLING AND REINSTALLATION

(a) If the Customer engages the Supplier to dismantle and re-install the Goods, or dismantle and / or install other goods supplied by a third party, the dismantling and reinstallation or installation will be undertaken at the Customer's cost and the Customer must ensure that all parts of the Goods are in good condition and able to be re-used/reinstalled as determined in the sole and unfettered discretion of the Supplier.

(b) If the Supplier is required to supply additional parts for the safe reinstallation or installation of the goods as determined by the Supplier, then an Additional Charge will be incurred.

8. ADDITIONAL CHARGES

(a) The Supplier may require the Customer to pay an Additional Charge in respect of costs incurred by the Supplier as a result of installation conditions or delays caused by the Customer or reliance on inadequate or incorrect information or material provided by the Customer or information or material supplied later than required by the Supplier in order for it to provide the Goods or Services within the specified timeframe (if any).

9. WELD INSPECTIONS

(a) The Supplier's standard weld inspection program complies with AS/NZS 1554.1.2014. All welds will be inspected as follows:

- (i) 100% visual scanning
- (ii) 10% visual examination
- (iii) 0% NDT

If the Customer's requirements for an inspection exceed the amount specified, an Additional Charge may apply.

10. EXCLUSIONS AND LIMITATION OF LIABILITY

(a) The Customer expressly agrees that use of the Goods and Services is at the Customer's risk. To the full extent allowed by law, the Supplier's liability for breach of any term implied into these Terms and Conditions by any law is excluded.

(b) All information, specifications and samples provided by the Supplier in relation to the Goods or Services are approximations only and, subject to any guarantees under the Australian Consumer Law, small deviations or slight variations from them which do not substantially affect the Customer's use of the Goods or Services will not entitle the Customer to reject the Goods upon delivery, or to make any claim in respect of them.

(c) Except as set out in clause 15, the Supplier gives no warranty in relation to the Goods or Services provided or supplied. Under no circumstances is the Supplier or any of its suppliers liable or responsible in any way to the Customer or any other person for any loss, damages, costs, expenses or other claims (including consequential damages and loss of profits or loss of revenues), as a result, direct or indirect of any defect, deficiency or discrepancy in the Goods or Services including in their form, content and timeliness of

(d) deliveries, failure of performance, error, omission, defect, including, without limitation, for and in relation to any of the following:-

- (i) any Goods or Services supplied to the Customer;
- (ii) any delay in supply of the Goods or Services; or
- (iii) any failure to supply the Goods or Services.

(e) Any advice, recommendation, information, assistance or service given by the Supplier in relation to Goods and/or Services is given in good faith and is believed to be accurate, appropriate and reliable at the time it is given, but is provided without any warranty or accuracy, appropriateness or reliability. The Supplier does not accept any liability or responsibility for any Loss suffered as a result of the Customer's reliance on such advice, recommendation, information, assistance or service.

(f) To the fullest extent permissible at law, the Supplier is not liable for any direct, indirect, punitive, incidental, specific, consequential damages or any damages whatsoever including, without limitation, damages for loss of use, data or profits, arising out of or in any way connected with the provision of or failure to provide Goods or Services, or otherwise arising out of the provision of Goods or the Services, whether based on Terms and Conditions, negligence, strict liability or otherwise, even if the Supplier has been advised of the possibility of damages.

(g) The Customer acknowledges that the Goods or Services are not for personal, domestic or household purposes.

(h) The Australian Consumer Law may give the Customer certain guarantees. Where liability for breach of any such guarantee can be limited, the Supplier's liability (if any) arising from any breach of those guarantees is limited:

- (i) with respect to the supply of Goods, to the replacement or repair of the Goods or the costs of resupply or replacement of the Goods; or
- with respect to Services to the supply of Services again or cost of resupplying the Services again.

11. INSURANCE

(a) If the Supplier determines at their discretion that a particular installation of the Goods requires additional insurance for the Supplier and their employees or agents then the further insurance costs will be at the Customer's cost and an additional charge will be incurred.

(b) If required by the Supplier, the Customer must provide proof of insurance for the site on which the goods are to be installed.

12. INDEMNITY

(a) The Customer indemnifies and keeps indemnified the Supplier, its servants and agents in respect of any claim or demand made or action commenced by any person (including, but not limited to, the Customer) against the Supplier or, for which the Supplier is liable, in connection with any Loss arising from or incidental to the provision of Goods or Services, any Order or the subject matter of these Terms and Conditions including, but not limited to any legal costs incurred by the Supplier in relation to meeting any claim or demand or any party/party legal costs for which the Supplier is liable in connection with any such claim or demand. This provision remains in force after the termination of these Terms and Conditions.

13. FORCE MAJEURE



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- (a) If circumstances beyond the Supplier's control prevent or hinder its provision of the Goods or Services, the Supplier is free from any obligation to provide the Goods or Services while those circumstances continue. The Supplier may elect to terminate this agreement or keep the agreement on foot until such circumstances have ceased.
- (b) Circumstances beyond the Supplier's control include, but are not limited to, unavailability of materials or components, strikes, lockouts, riots, natural disasters, fire, war, acts of God, public health emergencies, disease, epidemics and pandemics (including events relating to the SARS-CoV-2 virus and COVID-19 disease), Government decrees, proclamations or orders, transport difficulties and failures or malfunctions of computers or other information technology systems.

14. OTHER MATTERS

- (a) These Terms and Conditions are governed by the laws of Queensland and each party irrevocably submits to the non-exclusive jurisdiction of the courts of Queensland.
- (b) These Terms and Conditions and any Quotes and written variations agreed to in writing by the Supplier represent the whole agreement between the parties relating to the subject matter of these terms.
- (c) These Terms and Conditions supersede all oral and written negotiations and communications by and on behalf of either of the parties.
- (d) In entering into these Terms and Conditions, the Customer has not relied on any warranty, representation, or statement, whether oral or written, made by the Supplier or any of its employees or agents relating to or in connection with the subject matter of these Terms and Conditions.
- (e) If any provision of these Terms and Conditions at any time is or becomes void, voidable or unenforceable, the remaining provisions will continue to have full force and effect.
- (f) A party's failure or delay to exercise a power or right does not operate as a waiver of that power or right.
- (g) A notice or other communication required or permitted to be given by one party to another must be in writing to the address shown on a Quote (or as varied pursuant to these paragraphs) and delivered personally, sent by pre-paid mail to the address of the address specified in the relevant Quote; sent by facsimile transmission to the facsimile number of the addressee specified in the relevant Quote, with acknowledgement of receipt from the facsimile machine of the addressee or sent by email to the email address of the addressee specified in the relevant Quote with acknowledgement of delivery.
- (h) A notice or other communication is taken to have been given (unless otherwise proved) if mailed, on the second Business Day after posting; or if sent by facsimile or email before 4pm one Business Day at the place of receipt, on the date it is sent and otherwise on the next Business Day at the place of receipt.
- A party may only change its postal or email address or fax number for service by giving notice of that change in writing to the other party.

15. WARRANTIES

15.1 General Conditions

- (a) To activate and validate this warranty, the Customer must complete and return to the Supplier the **Warranty Application Form** and provide **12 good quality photos** of the installed Goods within 60 days of receipt of the Goods. The Customer is not required to provide photos if the Supplier installs the Goods.
- (b) A maintenance schedule must be completed by the Customer on an annual basis as per Form **Maintenance Schedule** attached to these terms and conditions. The Supplier may request evidence of the completed maintenance schedule in the event of a Warranty Claim, or at any time.
- (c) All warranties in clause 15.1 and 15.2 are effective only from date of receipt of the **Warranty Application Form** and photos by the Supplier.
- (d) All requirements in relation to cutting, welding, joining, drilling, fixing and finishing of the framework meet relevant Australian Standards.
- (e) The Supplier reserves the right to repair or replace any item covered by this warranty.
- (f) The Supplier warrants that the framework and cover for the Goods, when installed using the weld mount option, will be free from defects for 10 years, subject to this Clause 27. If the Supplier determines it will replace the item rather than repair the item, the Supplier will cover the replacement cost of those framework and cover products for a period of 10 years from date of dispatch from the Supplier's premises, not including any freight, taxes, levies, installation or third party charges or other costs. The framework and cover have a warranty of 10 years, but shall diminish by 10% at the end of each year.
- (g) All ratchet straps have a 10 year warranty, in accordance with clause 27.1(f).
- (h) The warranty in clause 27.1(f) lasts for 10 years, but shall diminish over the last five years. For the first five years from date of dispatch, the warranty will remain at 100% of the replacement costs. For the following five years, the warranty will diminish by 20% at the end of each year.
- (i) After the expiration of the warranties in 27.1(f), the Supplier is not liable under this warranty to cover any costs relating in any way whatsoever to damage, repair or replacement of the Goods.

- (j) The Supplier warrants that the framework and cover for the Goods, when installed using the Tek screw or bolt mount option, will be free from defects for 5 years, subject to this Clause 27. If the Supplier determines it will replace the item rather than repair the item, the Supplier will cover the replacement cost of those framework and cover products for a period of 5 years from date of dispatch from the Supplier's premises, not including any freight, taxes, levies, installation or third party charges or other costs. The framework and cover have a warranty of 5 years, but shall diminish by 20% at the end of each year.
- (k) Any parts repaired or replaced under this warranty are subsequently warranted only for the remaining unexpired warranty period applicable to the original Goods.
- (l) This warranty will be void if the original units are not paid for in full.
- (m) The warranty is void if any changes, repairs, modifications, additions, or attachments are made to the Goods without the written consent of the Supplier.
- (n) This warranty does not cover rib mounted container mounts, as the condition of the container top cannot be guaranteed.
- (o) If the Customer is using ground anchors as a hold down, it is the Customer's responsibility to ensure the soil is suitable.
- (p) If the Goods are container mounted, this warranty is void if any defect is caused by a failure of the container itself, including but not limited to:
- mounting points;
 - hold down points;
 - rust on container; and
 - failure of steel on container.
- (q) This warranty does not apply to defects or damage resulting from:
- (i) Improper use or installation and/or use or installation not in strict accordance with the Supplier's instructions and specifications;
 - (ii) Improper or inadequate maintenance;
 - (iii) Unauthorised modification, repair or alteration of the Goods;
 - (iv) Neglect, misuse or abuse of the Goods;
 - (v) Exposure to corrosive elements or incompatible Goods;
 - (vi) Wear and tear caused by multiple installations and dismantling;
 - (vii) Incorrect storage or handling;
 - (viii) Normal wear and tear;
 - (ix) Exposure to wind speeds exceeding the design rating;
 - (x) Damage arising from the failure of support components supplied by others;
 - (xi) Damage arising from the failure of support components such as posts, walls, existing buildings and shipping containers;
 - (xii) Damage arising from foundation or anchorage failure, unless the foundations or anchors are installed by the Supplier;
 - (xiii) Freak acts of nature;
 - (xiv) Damage caused by items or goods inside or near the Goods;
 - (xv) Explosions, sabotage, accident, embargoes, riots, civil commotions, terrorist activities, acts of war (whether declared or undeclared), and war (whether declared or undeclared);
 - (xvi) Vandalism or intentional damage, whether by the Customer, its associate or a third party;
 - (xvii) Rust if structure is installed on oceanfront (within 5km of ocean), or is constantly in water (e.g. poolside).
- (r) The Customer shall notify the Supplier in writing detailing any defects for which a warranty claim is being made. The Customer must:
- (i) Submit a detailed **Warranty Claim Form** which must include:
 - (a) A detailed description of the alleged defect or damage
 - (b) The cause of the alleged defect or damage
 - (c) Ten good quality detailed photos taken in accordance with this warranty
 - (d) Additional photos and close-up photos of the alleged defect or damage
 - (ii) Provide the Supplier with: Maintenance Schedule.
- (a) Any information or detail relating to the warranty event requested by the Supplier
- (b) Access to any property on which the Goods is situated
- (c) Access to the Goods and any damaged or defective parts
- (iii) Allow the Supplier to take and remove any damaged or defective Goods or part of Goods, to allow for further investigation and testing.
- (iv) Cooperate with all reasonable requests from the Supplier.
- (s) All claims made will require a full site inspection by the Supplier at the Customer's expense.
- (t) This warranty is given by the Supplier, whose details are:
- (i) Name: Onsite Shelters Australia Pty Ltd T/A Ezy Igloo ABN 11 667 552 454
 - (ii) Business Address: 18-20 Industrial Place Yandina QLD 4561
 - (iii) Phone Number: 1300 399 445
- (s) Despite clause 10(g), if for any reason the Australian Consumer Law applies to the supply of the Goods, the Supplier gives the following statement to the Customer: "Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."
- (t) The benefits to the Customer given by this warranty are in addition to other



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rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

15.2 Engineering

- (a) The drawing supplied with the goods certify all design elements including structural steel design and design wind speeds to the standards listed on the Design Compliance Certificate and must be used in conjunction with the applicable drawing.
- (b) The drawing supplied with the Goods covers steel size, connection details, footing sizes, reinforcement and cover attachment details. Other details could be specified in accordance with the design.
- (c) Any claim in relation to engineering will require a full independent enquiry at the Customer's expense.

15.3 Fabric Joins

- (a) There are two types of fabric joins used on the cover of the Goods:
 - (i) Stitching – bonded polyester thread (Polytetrafluoroethylene); or
 - (ii) Welding
- (b) The expanded PTFE thread used in the stitching has a 15 year warranty against defects, exposure to sunlight, weather or water.
- (c) All claims made in relation to fabric joins will require the cover to be returned to the Supplier at the Customer's expense.

15.4 Manufacturer's Warranty - Colorbond® Steel

- (a) BlueScope Steel provide various warranties for Colorbond® steel products depending on location and environmental factors.
- (b) For details and registration, visit <https://warranties.bluescopesteel.com.au/site/>
- (c) The Supplier does not warrant that any particular colour will be available for any period of time and reserves the right to discontinue any colour for any reason it may determine, without the recourse by the owner of the discontinued colour.
- (d) The Supplier reserves the right, in cases where certain colours have been discontinued, to offer the Customer a choice of available colours to replace the discontinued colour of the original Goods

15.5 Manufacturer's Warranty - Canvacon 7000E Fabric (Synthesis Advanced Polymer Fabrics)

- (a) Canvacon 7000E Fabric has a 3 year UV warranty and a 3 year delamination warranty on the fabric.
- (b) This is provided by the fabric manufacturer. Any claim made in respect of the Canvacon 7000E cover would require the fabric to be returned to the Supplier at the Customer's expense.
- (c) More information can be found at <http://www.synthesisfabrics.com/>.
- (d) The Supplier does not warrant that any particular colour will be available for any period of time and reserves the right to discontinue any colour for any reason it may determine, without the recourse by the Customer.
- (e) The Supplier reserves the right, in cases where certain colours have been discontinued, to offer the Customer a choice of available colours to replace the discontinued colour of the original Goods.



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Maintenance Schedule

Schedule to be carried out three months after installation and annually thereafter. Please refer to the maintenance points. Complete the Container Dome column if you have purchased a Container Dome. Complete the Container Shed column if you have purchased a Container Shed.

Maintenance Points	Container Dome	Completed By	Date Completed
Check cover tension. If cover seems like it is not tight, adjust the tensioning ratchets accordingly until the cover is tight.			
Check the cover for any areas of wear. If a location is receiving excessive wear for whatever reason, Ezy Igloo can supply a wear patch to be fitted. Instructions would be provided for the customer to fit the wear patch.			
Check if the cover has been torn or has holes. If so, please contact Ezy Igloo to purchase a repair kit. Purchasing a repair kit will prevent further damage to and/or seal the holes as required. Instructions would be provided for the customer to fit the repair kit.			
Check all the nuts/screws to ensure they are still tight and that none are missing. Tighten any bolts/screws that have come loose and replace any bolts/screws that are missing. Customers can purchase replacement parts from Ezy Igloo.			
Check if the steel frame has been damaged in any way. Check for dents or signs of damage to the frame. If you are concerned about an area that has been damaged, please take photographs, and contact Ezy Igloo for advice.			
Check if any modifications/additions have been completed after the shelters' installation. Have any modifications/additions adversely affected the shelter? Please contact Ezy Igloo should you have any concerns or require advice.			
Check to see if any areas are moisture-prone and causing surface rust. If so, maintenance might be required. This includes giving the affected area a light sand to remove the surface rust and then respray with two coats of silver zinc spray.			
Check welds to make sure no welds are cracked or have been damaged in any way.			
Check all sail tracks is in the correct position and that no screws have broken loose.			
Take photos to support your maintenance schedule document as per the photo angle examples on the following pages. Keep these photos on file for your records. These are not to be provided to Ezy Igloo unless requested by Ezy Igloo (in support of a warranty claim).			

Authorised By: _____

Authorised Signature: _____

Date Signed: _____



Photo Angles

Please provide 12 high resolution photos from the below angles when submitting a **Maintenance Schedule**

